

## **MISSION, VISION, CORE POLICIES AND VALUES**

### **MISSION**

To provide accreditation services in the area of conformity assessment in a manner recognisable and reliable nationally and internationally, increase public awareness on accreditation, and assume an effective role in setting the international rules of accreditation.

### **VISION**

To become a globally leading and reputable agency which is the symbol of confidence in accreditation services, contributes to the development of our country, and creates value for all stakeholders.

### **QUALITY POLICY**

As the national accreditation body in the area of conformity assessment, TURKAK's management bodies and employees as a whole have the primary responsibility of providing high quality services and continuously improving the system under a management system complying with the requirements of ISO/IEC 17011.

For the purpose of providing accreditation services to satisfy the national needs and harmonizing with European Union regulations, TURKAK considers cooperation with international stakeholders, government parties and relevant market actors as an essential principle.

TURKAK, will continue its activities as a reputable organization that provides impartial and independent services by improving the competencies of its employees, providing appropriate working conditions, and using available resources efficiently.

### **IMPARTIALITY POLICY**

TURKAK's management bodies and employees are well aware of the importance of impartiality, the primary responsibility of all employees including the top management is to conduct the accreditation activities in compliance with the impartiality requirements of ISO/IEC 17011 standard and legal arrangements.

TURKAK conducts its accreditation activities free of all commercial, financial, political, administrative influences that will compromise its independence, impartiality and objectivity and without pursuing profits. TURKAK analyses all risks of conflict of interest which may affect the impartiality of its management bodies, committees, personnel, assessors and technical experts, and takes all necessary measures.

TURKAK does not offer conformity assessment services nor engages in provision of consulting services to conformity assessment bodies or any similar activity that may damage its impartiality. TURKAK offers training services only to general audience and in general content.

TURKAK adopts the principle of cooperating with and supporting the accreditation bodies of other countries in our close geography without engaging in any competition with other accreditation bodies.

TURKAK adopts as its essential principle to provide opportunities of effective participation of interested parties in preserving impartiality, and carry on its activities with no discrimination.

## **OUR CORE VALUES**

Impartiality and reliability

Innovation

Confidentiality

Cooperation with stakeholders

Adherence to ethics

Results-orientation

International recognition

Expertise and competence.